

Welcome **Las Colinas Vision Center** | <u>Logout</u> support@solutionreach.com | (866) 605-6867 (toll free)

## Viewing a Survey...

This is the way the respondent will see the survey and the survey email invitation.

## September 2013 ODLean Post Appointment Survey

Back to Surveys

### show invitation

# **Survey Preview**

Subject: From Las Colinas Vision Center



## Hello John,

Thank you for choosing us as your vision provider.

We are always looking for things we can change, new services and other ways we can make you feel more comfortable. Please complete the following information selecting the most appropriate answer.

#### Sincerely,

Drs. Ken Krívacíc, Jon Park, Nelly Gendelman & Staff

Submit and Post Review

Submit Anonymously

Please click on the **Submit** button when you are finished.

- **1.** How would you rate your overall visit?
- Very Satisfied
- Satisfied
- Dissatisfied
- **2.** Upon arrival to your appointment, were you greeted promptly and in a friendly manner?

1 of 2 10/23/2013 5:36 PM

□ Yes
□ No
Please Explain
3. What was the main reason for choosing our practice?
<ul><li>4. Would you refer your friends and family to us?</li><li>Yes</li><li>No</li></ul>
<ul><li>I'm not sure</li><li>5. Based on the service and products you received, how do you rate our fees?</li><li>Much lower than expected</li></ul>
<ul> <li>Slightly lower than expected</li> <li>What I expected</li> <li>Slightly higher than expected</li> <li>Much higher than expected</li> </ul>
Please Explain  6. Will you return next year for your yearly comprehensive eye
health examination?  Yes  No
Please Explain
7. Please comment on your visit with us and automatically share your experience on Google by responding to this question.
Please stop sending me surveys.
Submit Submit and Post Review

Back to Surveys

2 of 2